

Blondel Seumo

Sr. Software Engineer Birth Date : 11-10-1991 Cameroonian

How to reach me:

Home:

+971-52-489-4256

Cell:

+971-52-646-1013

Email:

blondel.seumo@gi-de.com seumoblondel@gmail.com

Linkedin:

https://www.linkedin.com/in/blo ndel-seumo-ntsiepdjap-104690b6/

Adress:

2007B, Block C, Silicon Gates 1, Dubai Silicon Oasis, Dubai, UAE

Languages:

Native French, English, Spanish.

Web Technologies

Wordpress, Joomla, Magento, PrestaShop, Bootstrap, Jquery, Browsers, HTML, CSS, Programming Languages, Frameworks, Librairies, Databases, Client, Server, Frontend, Protocols

Collaboration Tools

Git, SVN, Github, Gitlab, TFS, SCADA systems, MS Project, Asana, Jira, AutoCAD shared views

Databases

SQL Server, Oracle, MySQL, PostgreSQL, SQL languages, Object relational.

Personal Profile

Senior Software & IT Engineer with extensive hands-on experience in end-to-end testing, including performance, functional, integration, system, regression, and user acceptance testing. Skilled in implementing automation solutions within Material Handling Systems (MHS), with a strong focus on process optimization and issue resolution. A supportive and proactive team player committed to streamlining complex workflows and delivering high-quality solutions in collaboration with cross-functional teams.

Educational Training

Charisma University

PhD in Cyber Security Administration

- Completed my Doctoral Thesis (Nov. 2022).
- Dynamic Risk Assessment for Critical Infrastructures under Attack.
- Cross-Functional Coordination

Singhania University

MBA in IT Management & Security

- Attended from Feb. 2019 to April 2021
- President, Student Council
- Project Management Prince 2 Completed

Texas Fort Universiy

Master of Science in Computer Sc.

 Attended from Jan. 2015 to March 2017

University of Dschang

Bachelor Degree in Computer Sc.

 Attended from Oct. 2011 to Nov 2014

Marital status

Married (I have a daughter)

Soft Skills

Problem Solving, Teamwork, Written Communication, Coding, Leadership, Decision making.

International Certification

- Cisco CCNA
- Kaizen Certification 2016
- Adobe Dreamweaver
- IT Project Management (PRINCE2)

Career Summary

Sr. Software Engineer

G+D Currency Technology Jan 2021 to present

- Respond to and troubleshoot all customer software issues for all G+D SWS products.
- Ensures that all issues are resolved to the customer satisfaction within the contracted SLA times.
- Provide onsite and remote assistances as required.
- Working closely with MHS system engineers and project managers to ensure that Compass VMS was compatible and functioned effectively.

Sr. Software Development Engineer

Gantner Electronic GmbH Aug. 2018 to Dec. 2020

- Developed and implemented software solutions based on client requirements
- Tested and refined software prior to rollout
- Released ad hoc product patches
- Testing and validating the current software with the customer chosen MHS systems.

MANCON ICM 2016 to 2018

YVAN TELECOM 2014 to 2016

FATSOD GROUP SARL 12 to 14

LA FORME ENTERPRISE 09 to 12

Professional Coding Skills

Coding Languages:

C#, ASP.Net MVC, PHP, Java, JavaScript, HTML/CSS, Python

Frameworks/Systems:

MVC, AngularJS, bootstrap, Visual Studio, Team Foundation Server, Symphony, CakePHP, Laravel, Codelgniter.

VMS Core Reporting and Core System.

Character References

Project Management Tools and Software

Microsoft Project, Asana, and Jira: For planning, tracking, and managing project timelines and deliverables.

CRM Systems (Salesforce and SAP Customer Experience): For managing customer relationships, tracking project progress, and handling communications.

Collaboration Platforms (Slack, Microsoft Teams, and Zoom): Essential for communication with team members and clients.

Technical Knowledge in Software and IT Solutions

Software Development Life Cycle (SDLC) Knowledge: Understanding stages from planning, development, testing, to deployment and maintenance.

IT Infrastructure Basics: Familiarity with databases, servers, networks, and cybersecurity practices, especially if projects involve IT infrastructure or software deployment.

Note: Thanks to G+D I'm now well comfortable with all advanced test cases.

API and Integration Knowledge: Basic understanding of APIs and integrations if project management includes coordinating integration efforts across different systems.

Data Analysis and Reporting

SQL and Database Management: Advanced SQL skills for guerying databases (useful if handling data-driven projects).

Reporting Tools (Power BI, and Tableau): For tracking KPIs, project metrics, and providing data-driven insights to customers.

Customer Support and Issue Resolution Tools

Service Management Platforms (ServiceNow, HelpDesk, DeskPro, and Zendesk): For logging, tracking, and managing customer issues and support tickets.

ITIL Knowledge (Information Technology Infrastructure Library): To manage service delivery.

Material Handling System (MHS)

I have been involved in SWISSLOG warehouse Automation and Eckelmann Automation System so far.

Contributed to automating cash center processes by integrating Compass VMS with automated MHS systems, ensuring seamless functionality across the cash cycle and enhancing operational efficiency.

As Achievements: I have successfully automated various manual processes, resulting in increased efficiency and reduced error rates in cash handling procedures. I have also ensured high system uptime by implementing proactive maintenance and support protocols for the integrated VMS-MHS solution.

Technical Communication Skills

Technical Documentation: Ability to create user quides, project documentation, and specifications, tailored to different stakeholders.

Languages: Native French speaker, fluent in English, with foundational skills in Portuguese. I also have reading proficiency in Spanish, though I'm continuing to improve my pronunciation.

Note: Spanish is a language I read and understand as well, but still having difficulties pronouncing the words properly.

Based on my current knowledge and expertise, I will easily be able to oversee projects effectively, communicate technical requirements with customers, and ensure project deliverables meet both technical and customer satisfaction standards.